



Comhairle Chontae Laois

Laois County Council

PRIVACY STATEMENT

Sensor Pro

Who we are and why do we require your information?

Laois County Council seeks to promote the economic, social and cultural development of the Council and in doing so contribute significantly to improving the quality of life of the people of County Laois.

The delivery of high-quality services, tailored to meet the needs of all our customers, remains one of Laois County Council's core objectives and is included in our Corporate Plan. This quality service includes not only the level and quality of service given to our customers, but also the quality of our decision-making processes, the efficiency and effectiveness of our corporate operations, standard of our facilities and our ability to adapt in an ever-changing environment.

In order to provide the most effective and targeted range of services to meet the needs of the citizens, communities and businesses of the county we will be required to collect, process and use certain types of information about people and organisations. Depending on the service being sought or provided the information sought may include 'personal data' as defined by the Data Protection Acts and by the general data protection Regulation (GDPR) and may relate to current, past and future service users; past, current and prospective employees; suppliers; and members of the public who may engage in communications with our staff. In addition, staff may be required, from time to time, to collect, process and use certain types of personal data to comply with regulatory or legislative requirements.

Why do we have a privacy statement?

Laois County Council has created this privacy statement in order to demonstrate our firm commitment to privacy and to assure you that in all your dealings with Laois County Council that we will ensure the security of the data you provide to us.

Laois County Council creates, collects and processes a significant amount of personal data in various multiple formats on a daily basis. Laois County Council's commitment is that the personal data you may be required to supply to us is;

Obtained lawfully, fairly and in a transparent manner

Obtained for only specified, explicit and legitimate purposes

Adequate, relevant and limited to what is necessary for purpose for which it was obtained

Recorded, stored accurately and securely and where necessary kept up to date

Kept only for as long as is necessary for the purposes for which it was obtained.

Kept in a form which permits identification of the data subject

Processed only in a manner that ensures the appropriate security of the personal data including protection against unauthorised or unlawful processing.

Data Protection Policy

Laois County Council has a detailed Data Protection Policy which outlines how we as a public body are committed to ensuring the security of any personal data you provide to us <https://laois.ie/privacy-statement/>

What is the activity referred to in this Privacy Statement?

- Email campaigns promoting and communicating library and council events and services
- Surveys-occasional
- Sms campaigns promoting and communicating library and council events and services

What is the basis for making the processing of this personal data in this activity lawful?

(a) the data subject has given consent to the processing of his or her personal data for one or more specific purposes;

(e) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; it is Section 64 2 (b) Local Government Act,2001

What other items of personal data do we need to undertake this activity?

- Email
- Name
- Mobile Phone Number

Is the personal data submitted as part of this activity shared with other organisations?

Laois County Council may, to fulfil statutory or regulatory obligations or in the public interest, from time to time, have to share personal data with other organisations or entities (in Ireland or abroad). Where this is required Laois County Council shall have regard to the security and integrity of the data and will minimise the data shared.

In this process, the data will be shared with the following recipients:

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|---------------------|
| Yes -Cauwill |
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In this activity, if the personal data is to be transferred to a different country, it will be transferred to the following countries (if there are no countries listed, it is not intended to transfer the personal data abroad):

How long is this personal data held by Laois County Council?

Laois County Council has a detailed record retention policy which goes in to more detail of the time period for which your personal data will be retained by Laois County Council and what will happen to it after the required retention period has expired. The data processed as part of this activity will be retained for the following period(s):

- Re opt out unsubscriber details will be retained for up to 10 working days after unsubscribing prior to deletion from the system.
 - As this service is an opt -in the data will be retained until the user opts out

Your Rights

You have the right to request access to personal data held about you, obtain confirmation as to whether data concerning you exists, be informed of the content and source of data and check its accuracy. In addition, if the data held by us is found to be inaccurate you have the right to change, remove, block, or object to the use of, personal data held by Laois County Council. You also have the right to data portability. In certain circumstances blocking access to data may delay or remove access to a service where the data is required by law or for essential purposes related to delivery of a service to you. To exercise these rights, you should contact Laois County Council Data Protection Officer at the following:

Laois County Council – Data Protection Officer

Phone:- 057 8664000

E-mail: dataprotection@laoiscoco.ie

Postal Address:- Data Protection Officer, Áras an Chontae, Portlaoise, Co. Laois

Right of Compliant to the Office of the Data Protection Commissioner

If you are not satisfied with the outcome of the response you received from Laois County Council in relation to your request, then you are entitled to make a complaint to the Data Protection Commissioner who may investigate the matter for you. The Data Protection Commissioner's website is www.dataprotection.ie or you can contact their office at

Lo Call Number: 1890 252 231

E-mail: info@dataprotection.ie

Postal Address: Data Protection Commissioner, Canal House, Station Road, Portarlington, Co. Laois. R32 AP23.